## **Volunteer FAQ Sheet for May 17 Exercise**

- Parking will be available in the parking structure across from the Student Center (see Figure 1, Student Center Map). Parking permits are required to parking in the structure and will not be provided.
- 2. Lunch will <u>not</u> be provided, however, there will be water and snacks.
- 3. There will be a volunteer check-in/holding area at the West Courtyard (Level 1) of the Student Center (see Figure 2, Student Center Floor Plan) where you will report to promptly at 9:00am for a briefing prior to the start of the exercise.
- 4. You will process through the care and reception registration desk once the exercise has begun.
- 5. Select volunteers will be given cue cards for a specific role they will be playing prior to the start of the exercise (during the initial briefing).

## EXAMPLE CUE CARD

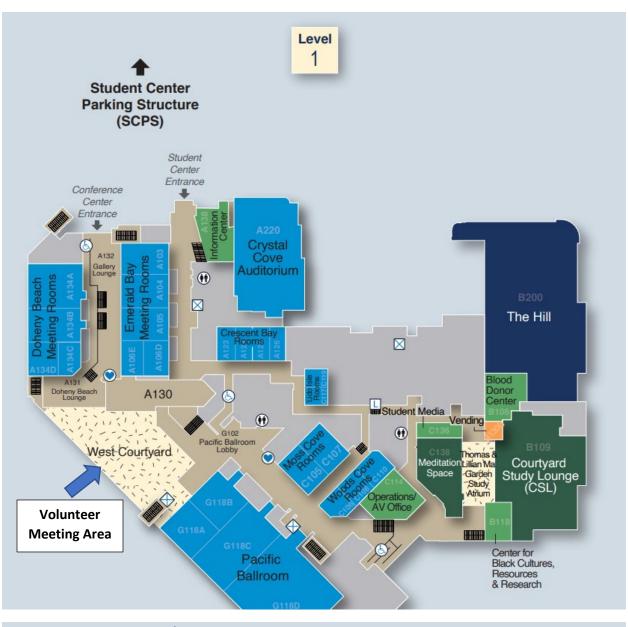
You are playing the role of a client who has been displaced from their home due to damage from the earthquake. You are showing up with your medium size poodle, Sasha, who is on a leash, but that does not have a carrier. If asked by the staff, you do have a copy of all Sasha's required shots, but do not have any extra food or water for her.

- 6. Those volunteers who are not given a cue card will simply be playing the role of an individual who has been temporarily displaced from their home due to the incident.
- 7. Once volunteers have processed through registration desk, you will be directed into the actual care and reception area where the EM department will provide a quick briefing on the changes we have made and provide an opportunity for volunteers to provide feedback on the exercise as a whole.
- 8. After the EM briefing/feedback session, the exercise will be concluded and volunteers will be released no later than noon.
- 9. You will not need to bring anything with you to the exercise and please dress casually.
- 10. Children are welcome, but please refrain from bringing the fur babies or any other family pets. Only certified service animals will be allowed in the Student Center.
- 11. On May 15<sup>th</sup>, there will be a zoom session scheduled for all the volunteers to make sure everyone is aware of the details of the exercise and provide an opportunity to ask questions. The zoom link information will be sent out once we finalize the list of volunteers. **Registration closes on April 28<sup>th</sup>**.
- 12. If you would like additional information prior to signing up to volunteer, please reach out to Shane O'Brien at <a href="mailto:sobrien1@uci.edu">sobrien1@uci.edu</a>.
- 13. Click this link to register: Register Here

Figure 1 – Student Center Map



Figure 2 – Student Center Floor Plan



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